

11/05/2024

□ Glen Forest

1800 Glenside Drive, Suite 110 Richmond, VA 23226 (PHONE) 804.288.1800 (FAX) 804.288.0515

□ Ridgefield

2200 Pump Road, Suite 100 Richmond, VA 23233 (PHONE) 804.741.7471 (FAX) 804.741.6082

□ West Creek

1630 Wilkes Ridge Parkway Suite 300 Richmond, VA 23223 (PHONE) 804.288.0057 (FAX) 804.288.0389

\Box RPC

1800 Glenside Drive, Suite 101 Richmond, VA 23226 (PHONE) 804.288.3001 (FAX) 804.673.5614

□ Wyndham

5360 Twin Hickory Road Glen Allen, VA 23059 (PHONE) 804.346.3200 (FAX) 804.346.4075

□ VFP

2367 Colony Crossing Place Midlothian, VA 23112 (PHONE) 804.323.1264 (FAX) 804.323.1276

□ Commonwealth Extended Care

1800 Glenside Drive, Suite 103 Richmond, VA 23226 (PHONE) 804.285.7425 (FAX) 804.288.0515 Dear Patients.

We wanted our patients to be aware that an email was sent in error regarding their patient billing statements. If you received an email with the subject line "Statement Reminder from your doctor's office", please disregard this email.

We are planning on launching electronic statements in the future, however, statements were sent yesterday to patients prematurely. Please bear with us as we continue to improve the process. We will send a notification to all patients prior to launching electronic statements in the future.

If you have any questions, please contact our Billing Department at 804-288-0399.

Please accept our sincerest apology for any inconvenience or confusion this has caused.

Sincerely,

Commonwealth Primary Care